

## The Tenant's Bill of Rights

CresaPartners is guided by the industry's only Tenant's Bill of Rights—a clear expression of what you can and should demand of your real estate advisor.

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|-----------------------|---|----------------------|---|
| <b>Integrity</b>      | You have the right to an advisor who does the right thing—always.   | <b>Creativity</b>    | You have the right to expect creative solutions from an advisor who understands your business and how it relates to your real estate needs.         |
| <b>Objectivity</b>    | You have the right to an advisor who represents your interests only and will provide objectivity and full disclosure in partnership with you alone.   | <b>Strategy</b>      | You have the right to a consultative approach that blends strategic thinking with tactical execution to deliver long-term benefits.                 |
| <b>Experience</b>     | You have the right to an advisor with the experience, knowledge, and team to deliver value and savings through a broad range of integrated services.  | <b>Courage</b>       | You have the right to an advisor with the courage and conviction to ask the tough questions, challenge the answers, and make solid recommendations. |
| <b>Accountability</b> | You have the right to an advisor who is accountable for producing results and providing you with timely communication and “real-time” access to data. | <b>Collaboration</b> | You have the right to an advisor who is truly collaborative...with you, with the team, and with the industry.                                       |
| <b>Leverage</b>       | You have the right to an advisor who can put the power back in your hands by leveraging experience and market knowledge to your advantage.            | <b>Satisfaction</b>  | You have the right to an enjoyable experience, satisfied with both the results and the relationship with your advisor.                              |